

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham

AAA Contact Phone: 707 442-3763

AAA Contact Email: seniorinfo@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@lsnc.net

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 78

Total Units of Service for Quarter (Unit=1 Hour): 462

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 25
65-74: 35
75-84: 13
85+: 2
Client Declined to Provide Information: 0
Total: 75

CLIENT GENDER

Male: 26
Female: 49
Client Declined to Provide Information: 0
Total: 75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 50
Homebound: 1
Lives Alone: 44
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 1
Limited English: 6
Rural: 46
Greatest Economic Need (Minority): 6
Greatest Economic Need (Non-Minority): 46
Greatest Economic Need (Minority Status Unknown): 2

CLIENT ETHNICITY

Hispanic/Latino: 4

CLIENT RACE

Two or More Races: 4
Caucasian: 58
African American: 1
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 8
Total: 75

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	1	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	3	1	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	38	35	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	0	0

INCOME MAINTENANCE

F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	2	3	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

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Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte Counties

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 707 407-4134

Provider Contact Email: cgehman@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	10	0	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 82

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	11	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 454

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/3/17	HSRC	Elder Law Clinic	Seniors	7	3.1
7/18/17	LSNC	Civil Clinic	Seniors	1	0.5
8/1/17	HSRC	Elder Law Clinic	Seniors	3	1.5
8/22/17	LSNC	Bankruptcy Clinic	Seniors	1	0.5
9/5/17	HSRC	Elder Law Clinic	Seniors	3	1.5
9/19/17	LSNC	Civil Clinic	Seniors	1	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 139

Total Units of Service for Quarter (Unit=1 Hour): 519

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 37

65-74: 42

75-84: 33

85+: 8

Client Declined to Provide Information: 0

Total: 120

CLIENT GENDER

Male: 35

Female: 85

Client Declined to Provide Information: 0

Total: 120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 75

Homebound: 2

Lives Alone: 68

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 6

Limited English: 0

Rural: 110

Greatest Economic Need (Minority): 9

Greatest Economic Need (Non-Minority): 85

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 108

African American: 1

Native American/Native Alaskan: 6

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 1

Client Declined to Provide Information: 3

Total: 120

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name:

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Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

1

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

8

8

6

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

1

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

40

40

7

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

21

21

4

2

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

2

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

1

0

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PSA: 2

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County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 530 646-4079

Provider Contact Email: ccobbaert@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	10	10	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	18	2	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 105

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
105	27	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 465

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/13/17	Shasta County APS	Presentation to Staff of APS	Staff	13	4.5
8/2/17	Redding Rancheria	Redding Rancheria Health Fair	Seniors	150	5.5
9/28/17	Woodlands Apartment Complex	Presentation to residents about services	Seniors	10	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/26/17	GAIA Hotel	LGBTQ Community Symposium	Community	75	39.5

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Quarter: 1

PSA: 2

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AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: **Cathy Cobbaert**

Provider Contact Phone: **530 646-4079**

Provider Contact Email: **ccobbaert@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or Bsegal@LSNC.net

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 118

Total Units of Service for Quarter (Unit=1 Hour): 894

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 24
65-74: 67
75-84: 27
85+: 8
Client Declined to Provide Information: 0
Total: 126

CLIENT GENDER

Male: 37
Female: 89
Client Declined to Provide Information: 0
Total: 126

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 85
Homebound: 0
Lives Alone: 79
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 47
Greatest Economic Need (Minority): 11
Greatest Economic Need (Non-Minority): 80
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 4

CLIENT RACE

Two or More Races: 0
Caucasian: 114
African American: 2
Native American/Native Alaskan: 6
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 0
Total: 126

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Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal

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Provider Contact Email: jhaffner@LSNC.net or Bs

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	7	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	6	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	1
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	39	22	9	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	6	1	1
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	4	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

AAA Name: Area 3

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AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

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Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or Bs

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	18	10	0
H2. Advance Health Care Directives (AHCD):	9	2	7	0
H3. Financial Powers of Attorney:	9	3	7	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 126

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
73	38	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 846

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Ongoing	Tehama Co.	Mental Health Services Agency Housing Subcommittee	Providers	10	10
7/31/17	Butte Co.	Outreach to Oroville Hospital Financial Assistance Dept.	Providers	1	2
9/13/17	Tehama Co.	Outreach to Corning Family Resource Center	Providers	5	3.5
9/14/17	Butte Co.	Outreach to Stonewall Alliance	Providers	4	2
9/25/17	Tehama Co.	Tehama Landlord Coalition Presentation	Community	7	5
9/26/17	Plumas Co.	Plumas Caregiver Support Group	Providers	10	4
9/26/17	Plumas Co.	Plumas Senior Summit	Seniors and Providers	60	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

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Fiscal Year: 2017-2018

Quarter: 1

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530 895-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal

Provider Contact Phone: 530 345-9491

Provider Contact Email: jhaffner@LSNC.net or Bsegal@LSNC.net

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/3/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	16	3
8/16/17	Tehama Co.	Tehama Multi-Disciplinary Team Meeting	Providers	11	4
9/7/17	Butte Co.	Butte Multi-Disciplinary Team Meeting	Providers	22	3
9/11/17	Plumas Co.	Plumas Multi-Disciplinary Team Meeting	Providers	8	4
9/12/17	Butte Co.	Presentation at Jusus Center on Health Rights and Access	Seniors and Community	6	1.5
9/12/17	Butte Co. and Glenn Co.	Presentation to Hispanic Resource Council re Citizenship Clinic	Providers	9	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

Total Unduplicated Client Count for Quarter: 4

Total Cases Closed in Quarter: 4

Total Units of Service for Quarter (Unit=1 Hour): 72

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 0

75-84: 0

85+: 0

Client Declined to Provide Information: 4

Total: 4

CLIENT GENDER

Male: 2

Female: 2

Client Declined to Provide Information: 0

Total: 4

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 4

Total: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

2

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

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Fiscal Year: 2017-2018

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PSA: 4

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AAA Contact Phone:

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Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/10 & 7/1	Marysville, CA	Speak with FREED staff to education on services provided	Seniors, disabled, and low income	<input type="text" value="6"/>	<input type="text" value="2.9"/>
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar and self help center in Yuba County to educate on services;	Seniors	<input type="text" value="0"/>	<input type="text" value="2.3"/>
7/13/17	Maryville's, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	<input type="text" value="0"/>	<input type="text" value="1.5"/>
7/19/17	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	<input type="text" value="120"/>	<input type="text" value="9"/>
8/1/17	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County on Community Legal Services; contract admin	Seniors, disabled, and low income	<input type="text" value="0"/>	<input type="text" value="1.8"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administration meeting	Seniors	0	3.4
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County on Community Legal Services; contract and program administration; Yuba County contract administrative meeting	Seniors	0	2.6
8/28 & 8/2	Marysville, CA	Outreach to assisted living facilities and senior centers in Yuba County CL Services; program admin; clinic	Seniors	0	3.1
8/25/17	Marysville, CA	Distribution of literature for Community Legal	Senior/Veterans	100	4
8/17/17	Nevada City, CA	program administration; outreach to care facilities		0	0.5
9/5/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on Community Legal Services	Seniors	2	1.5
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Yuba County to conduct outreach on community Legal Services	Seniors	2	0.9
9/15/17	Nevada City, CA	Program administration and reporting		0	1.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/17		Family Law Clinic		1	2
7/18/17		VA Benefits Clinic	Veterans	3	5
7/26/17		Record Clearing		2	3.5
8/22/17		Landlord Tenant		5	3.5
8/23/17		Record Clearing		2	3.5
8/31/17		Low Income Estate Planning	Seniors	2	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: David Soto

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Yuba

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

9/19/17	Family Law Clinic	0	2
9/26/17	Record Clearing	0	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 128

Total Cases Closed in Quarter: 159

Total Units of Service for Quarter (Unit=1 Hour): 295

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	36
65-74:	62
75-84:	25
85+:	5
Client Declined to Provide Information:	0
Total:	128

CLIENT GENDER

Male:	49
Female:	79
Client Declined to Provide Information:	0
Total:	128

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	89
Homebound:	4
Lives Alone:	65
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	25
Rural:	35
Greatest Economic Need (Minority):	48
Greatest Economic Need (Non-Minority):	93
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	63
African American:	15
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	0
Total:	128

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

8

7

0

A2. Contracts/Warranties:

9

6

3

0

A3. Other Consumer/Finance:

9

8

3

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

0

0

D2. Medicare:

1

1

2

0

D3. Other Health/Community Based Care:

0

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

60

37

15

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

1

0

E3. Other Housing:

2

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

5

4

0

0

F3. Pensions/Retiree Benefits:

4

2

0

0

F4. Other Income Maintenance:

3

2

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530 662-1065

Provider Contact Email: ameyer@snc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	9	1	2	1
G2. Elder Abuse/Neglect/Exploitation:	7	8	1	0
G3. Other Individual Rights:	1	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	10	4	0
H2. Advance Health Care Directives (AHCD):	15	1	12	0
H3. Financial Powers of Attorney:	0	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 155

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
95	55	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 282

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/25/17	Woodland	Brief presentation on services	Service providers for older adults	50	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/20/17	Esparto	Credit checks/reports	Older adults group	15	4.4
8/1/17	Woodland	LSNC's services	IHSS Staff	30	2.4
7/11/17	Esparto-RISE	Power of Attorney, Advance Health Care Directives, and Wills	Older Adults	15	4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **530 662-1065**

Provider Contact Email: **ameyer@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslega.comcastbi

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 43

Total Units of Service for Quarter (Unit=1 Hour): 495

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11
65-74: 22
75-84: 19
85+: 5
Client Declined to Provide Information: 0
Total: 57

CLIENT GENDER

Male: 21
Female: 36
Client Declined to Provide Information: 0
Total: 57

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 14
Homebound: 0
Lives Alone: 34
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 3
Rural: 21
Greatest Economic Need (Minority): 6
Greatest Economic Need (Non-Minority): 27
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CLIENT RACE

Two or More Races: 0
Caucasian: 53
African American: 2
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 57

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslega.comcastbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

3

0

0

A2. Contracts/Warranties:

1

0

2

0

A3. Other Consumer/Finance:

0

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

15

4

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

10

3

7

1

E3. Other Housing:

1

1

1

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

1

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 530 742-8289

Provider Contact Email: susan@yslega.comcastbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	3	1
H2. Advance Health Care Directives (AHCD):	18	0	5	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 62

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	22	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 490

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/14/17	Oliverhurst Senior Center	Reverse Mortgages, part 1	Seniors	15	3
9/28/17	Oliverhurst Senior Center	Reverse Mortgages, part 2	Seniors	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

Total Unduplicated Client Count for Quarter: 53

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 150

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 9

65-74: 23

75-84: 6

85+: 1

Client Declined to Provide Information: 14

Total: 53

CLIENT GENDER

Male: 11

Female: 28

Client Declined to Provide Information: 14

Total: 53

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 19

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 45

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 33

African American: 0

Native American/Native Alaskan: 2

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 14

Client Declined to Provide Information: 4

Total: 53

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

0

2

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

10

6

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

3

0

0

E3. Other Housing:

2

2

0

0

INCOME MAINTENANCE

F1. Social Security:

4

2

2

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	24	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	1	3	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 54

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	11	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 105

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/2/2017	FREED Nevada City	Aging and Disability Resource Council Meeting	Aging and Disability resource group	25	3
7/19/2017	Grass Valley, CA	Aging and Disability Conference	Seniors and those with disabilities	200	15

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/17	Nevada City, CA	Family Law 101	People with family law issues including grandparent issues	8	2
7/26/17	Nevada City, CA	Record Clearing	Housing barrier removal	0	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Nevada

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

8/15/17	Nevada City, CA	Family Law 101		4	2
8/22/17	Nevada City, CA	Landlord Tenant		5	3.5
8/23/17	Nevada City, CA	Record Clearing		2	3.5
8/31/17	Nevada City, CA	Low Income Estate Planning	Seniors	10	3.5
9/5/17	Nevada City, CA	Family Law Forms		1	3.5
9/19/17	Nevada City, CA	Family Law 101		1	2
9/27/17	Nevada City, CA	Record Clearing		2	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 165

Total Cases Closed in Quarter: 130

Total Units of Service for Quarter (Unit=1 Hour): 632

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	79
75-84:	41
85+:	11
Client Declined to Provide Information:	0
Total:	165

CLIENT GENDER

Male:	57
Female:	108
Client Declined to Provide Information:	0
Total:	165

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	94
Homebound:	2
Lives Alone:	89
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	12
Rural:	1
Greatest Economic Need (Minority):	22
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	14
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CLIENT RACE

Two or More Races:	0
Caucasian:	93
African American:	39
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	7
Filipino:	4
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	0
Total:	165

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

6

0

0

A2. Contracts/Warranties:

3

2

0

0

A3. Other Consumer/Finance:

13

9

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

5

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

11

8

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

61

42

4

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

9

6

0

0

E3. Other Housing:

6

7

2

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

3

2

2

0

F3. Pensions/Retiree Benefits:

13

7

2

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	0	0
G3. Other Individual Rights:	5	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	13	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 165

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
118	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 605

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/17	MSH Fundraiser, Sacramento	Overview of LSNC services	Service Providers of DV survivors	15	1.7
8/15/17	Sacramento	Overview of Services at MDT Meeting	Service Providers/Community Organizations	14	2.9
8/17/17	Sac Food Bank & Family Services	Overview of Services at Network Café	Service Providers/Community Organizations	70	1.9
8/31/17	Sac Family Court	Overview of Services at EARO Workshop	APS Social Workers	10	4.4
9/19/17	Sacramento	Overview of SLH Services at Women Lawyers of Sacramento Artfest	Women Lawyers	7	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916 551-2144

Provider Contact Email: rbaca@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/11/17	Mather VA Medical	Overview of LSNC services	VA Social Workers	10	2
7/21/17	ACC Senior Services	Debt	Seniors	3	3.7
7/25/17	Sutter Health	Medicare	Retired State Workers	10	1.5
8/1/17	Sac City College	Estate Planning: "What to Expect After a Loved One's Death"	Families of recently deceased	4	3.9
8/16/17	Cordova Senior	Wills & Estates	Seniors	11	1.9
9/15/17	Pioneer Towers	Overview of SLH Services	Seniors	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 112

Total Cases Closed in Quarter: 121

Total Units of Service for Quarter (Unit=1 Hour): 488

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	31
65-74:	38
75-84:	33
85+:	10
Client Declined to Provide Information:	0
Total:	112

CLIENT GENDER

Male:	35
Female:	77
Client Declined to Provide Information:	0
Total:	112

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	19
Lives Alone:	71
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	0
Rural:	52
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	43
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	6
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CLIENT RACE

Two or More Races:	1
Caucasian:	93
African American:	3
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	6
Total:	112

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

7

0

0

A2. Contracts/Warranties:

8

10

0

0

A3. Other Consumer/Finance:

8

9

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

7

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

37

38

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

7

0

0

E3. Other Housing:

9

8

0

1

INCOME MAINTENANCE

F1. Social Security:

4

3

0

0

F2. Supplemental Security Income (SSI):

1

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Linda Berry

AAA Contact Phone: 916 486-1876

AAA Contact Email: lberry@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: W. H. (Herb) Whitaker

Provider Contact Phone: 530 217-4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	19	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 115

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	0	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 476

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/27/17	Auburn, CA	*PRESENTATION to Seniors First*: Update legal services for Seniors through the MLRO. New and ongoing programs.	Senior Service Providers	2	3
8/2017	Auburn	Plan Outreach Activities	LEP Seniors	0	0.4
8/3/17	Placer County	*PRESENTATION* to Placer Community Foundation	Placer County Service Providers	15	3
9/2017	Auburn	Coordination of Services within Placer County-Elder financial Abuse	Service Providers	20	1
9/13/17	Loomis	Latino Leadership Forum	Consumers of Health Care Services	200	3
9/21/17	Roseville	*PRESENTATION** & Discussion Placer MDT (PROJECT)	Service Providers	20	2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Linda Berry**

AAA Contact Phone: **916 486-1876**

AAA Contact Email: **lberry@agencyonaging4.org**

Provider Name: Legal Services of Northern California

County(ies): Placer

Provider Contact Name: **W. H. (Herb) Whitaker**

Provider Contact Phone: **530 217-4026**

Provider Contact Email: **hwhitaker@lsnc.net**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra County

Provider Contact Name: Erin Noel

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

Total Unduplicated Client Count for Quarter: 3

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 31

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 0

75-84: 0

85+: 0

Client Declined to Provide Information: 3

Total: 3

CLIENT GENDER

Male: 2

Female: 1

Client Declined to Provide Information: 0

Total: 3

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 3

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 3

Total: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra County

Provider Contact Name: Erin Noel

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra County

Provider Contact Name: Erin Noel

Provider Contact Phone: 530 265-3425

Provider Contact Email: erinnoel@communitylegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 3

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/17	Nevada City	Family Law Clinic		1	2
7/18/17	Nevada City	VA benefits Clinic	Veterans	3	5
7/26/17	Truckee	Record Clearing		2	3.5
8/22/17	Nevada City	Landlord Tenant		5	3.5
8/23/17	Nevada City	Record Clearing		2	3.5
8/31/17	Nevada City	Low Income Estate Planning	Seniors	2	3.5
9/19/17	Nevada City	Family Law Clinic		0	2
9/26/17	Nevada City	Record Clearing		0	3.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sierra County

Provider Contact Name: *Erin Noel*

Provider Contact Phone: **530 265-3425**

Provider Contact Email: *erinnoel@communitylegal*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

Total Unduplicated Client Count for Quarter: 0

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 54

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 0

65-74: 0

75-84: 0

85+: 0

Client Declined to Provide Information: 0

Total: 0

CLIENT GENDER

Male: 0

Female: 0

Client Declined to Provide Information: 0

Total: 0

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 0

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/10 & 7/1	Marysville, CA	Speak with FREED staff to educate on services provided; grant review and program administration	Seniors, disabled, and low income	<input type="text" value="6"/>	<input type="text" value="3.9"/>
7/13/17	Marysville, CA	FREED Staff educating multi-agency meeting on Community Legal services	Seniors	<input type="text" value="0"/>	<input type="text" value="1.5"/>
7/18/17	Marysville, CA	Contact Yuba/Sutter Bar association to educate on scope of services; Contact self-help center in Sutter County to educate on scope of services	Seniors	<input type="text" value="4"/>	<input type="text" value="2.2"/>
8/1/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors, disabled, and low income	<input type="text" value="0"/>	<input type="text" value="2"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

8/15/17	Marysville, CA & Nevada City	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; Sutter County contract administration meeting	Seniors	0	2.5
8/17/17	Nevada City, CA	Contract and program administration; outreach to long term care facilities		0	0.6
8/22/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration	Seniors	0	1.5
8/25/17	Marysville, CA	FREED staff represented Community Legal distributing literature and education on scope of services	Senior/Veterans	100	4
8/28 & 8/2	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services; contract and program administration; coordinate monthly clinic in Sutter County	Seniors	0	3.1
9/5/17		Contract assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services		0	1
9/7/17	Marysville, CA	Contact assisted living facilities and senior centers in Sutter County to conduct outreach on Community Legal Services	Seniors	2	2.2
9/21/17	Marysville, CA	Program management meeting and generate program reports for Sutter	Seniors	2	0.9
9/27/17	Nevada City, CA	General program reports for Sutter County		0	1
9/28/17	Nevada City, CA	Generate program reports for Sutter		0	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/18/17		Family Law Clinic		1	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Community Legal, Inc.

County(ies): Sutter

Provider Contact Name: Erin Noel/Michael Mapes

Provider Contact Phone: 530 265-3525

Provider Contact Email: erinnoel@communitylegal

7/18/17	VA Benefits Clinic	Veterans	3	5
7/26/17	Record Clearing		2	3.5
8/22/17	Landlord Tenant		5	3.5
8/23/17	Record Clearing		2	3.5
8/31/17	Low Income Estate Planning	Seniors	2	3.5
9/19/17	Family Law Clinic		0	2
9/26/17	Record Clearing		0	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaiddmarin.org

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 405

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	20
65-74:	38
75-84:	17
85+:	6
Client Declined to Provide Information:	0
Total:	81

CLIENT GENDER

Male:	33
Female:	48
Client Declined to Provide Information:	0
Total:	81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	15
Lives Alone:	26
Institutionalized:	28
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	3
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	0
Caucasian:	61
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	2
Total:	81

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaiddmarin.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

7

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

3

0

2

0

EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

6

4

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

1

1

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

24

17

10

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

9

13

4

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Lee Pullen

AAA Contact Phone: 415 473-2689

AAA Contact Email: lpullen@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 415 492-0230 x303

Provider Contact Email: Dlevin@legalaidmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	3	22	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	9	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	0	0

TOTAL CASES OPENED IN QUARTER: 81

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	42	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 405

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Arounce, Grants and Admin

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 55

Total Cases Closed in Quarter: 35

Total Units of Service for Quarter (Unit=1 Hour): 644

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 19

65-74: 22

75-84: 8

85+: 2

Client Declined to Provide Information: 4

Total: 55

CLIENT GENDER

Male: 21

Female: 34

Client Declined to Provide Information: 0

Total: 55

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 45

Rural: 0

Greatest Economic Need (Minority): 36

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 1

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 41

Filipino: 7

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 3

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 3

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 55

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Arounce, Grants and Admin

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	12	7	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	13	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Arounce, Grants and Admin

Provider Contact Phone: 415 896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	16	14	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 55

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
34	0	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 638

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/5/17	San Francisco	Nihomachi Street Fair Outreach	Nikkei Resisters	50	3
9/27/17				0	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 686

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10
65-74: 11
75-84: 4
85+: 1
Client Declined to Provide Information: 2
Total: 28

CLIENT GENDER

Male: 14
Female: 14
Client Declined to Provide Information: 0
Total: 28

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 6
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 0
Greatest Economic Need (Minority): 0
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 26

CLIENT RACE

Two or More Races: 0
Caucasian: 1
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 27
Client Declined to Provide Information: 0
Total: 28

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

2

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

5

0

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

4

4

0

0

F2. Supplemental Security Income (SSI):

6

2

0

2

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	0	0	0

TOTAL CASES OPENED IN QUARTER: 28

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	2	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 646

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Weekly in h	LRCL	La Raza Centro Legal Senior Clinic	Elderly and disabled	35	0
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: Michael.Zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Ryan Knutson, Esp., Maria Victor

Provider Contact Phone: 415 553-3408

Provider Contact Email: ryan@lrcl.org

August 201	Presented to SRO Tenants Meeting and Participated in Tenants Organizing	Presented to SRO Tenants in Mission on landlord rights, responsibilities, habitability, retaliation, building organizing, and networking next steps for	SRO Tenants	55	7
September	San Francisco public Library - on LOK	Presented at Aging Your way Event 2017 by on LOK on Federal and State Civil Rights Law and Protections Against Housing discrimination	Seniors, Adult with Disabilities, Support Staff	55	15
Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representatives of San Francisco	20	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
September	SAN FRANCISCO PUBLIC LIBRARY	CIVIL RIGHTS AND HOUSING DISCRIMINATION	SENIORS, ADULTS WITH DISABILITIES, SERVICE PROVIDERS, LOCAL	55	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 598

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 3
65-74: 14
75-84: 6
85+: 6
Client Declined to Provide Information: 2
Total: 31

CLIENT GENDER

Male: 6
Female: 25
Client Declined to Provide Information: 0
Total: 31

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 22
Homebound: 0
Lives Alone: 0
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 12
Rural: 0
Greatest Economic Need (Minority): 26
Greatest Economic Need (Non-Minority): 4
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0
Caucasian: 4
African American: 3
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 13
Filipino: 2
Japanese: 3
Korean: 1
Laotian: 0
Vietnamese: 2
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 3
Client Declined to Provide Information: 0
Total: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

1

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

4

4

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

1

F2. Supplemental Security Income (SSI):

0

0

0

1

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	6	6	0	3
G2. Elder Abuse/Neglect/Exploitation:	10	7	0	4
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	6	0	7
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	3
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 32

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	0	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 560

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Ongoing	APILO Office	Newsletter: Senior Rights Bulletin	General Public, Service Providers	0	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7-19/2017	Institute on Aging	API Partnership Meeting Presentation: presentation of elder abuse education to CBOs	Service Providers	13	16
8/2/2017	Bayanihan	Bayanihan Community Center Outreach	General Public	96	1
8/15/2017	666 Ellis Street	Senior Brown Bag Resource Event	General Public	85	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Ester Leong

Provider Contact Phone: 415 567-6255

Provider Contact Email: eleong@apilegaloutreach.

9/20/2017	Bayview Apartments	Bayview Apartments Community Workshop: elder abuse prevention and awareness	General Public	14	6
9/27/2017	San Francisco Main Library	Aging Your Way Tabling: elder abuse prevention, naturalization, estate planning	General Public	42	9
9/30/2017	City Hall	Family Wealth Forum: elder abuse prevention, estate planning	General Public	52	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

Total Unduplicated Client Count for Quarter: 233

Total Cases Closed in Quarter: 185

Total Units of Service for Quarter (Unit=1 Hour): 2303

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	62
65-74:	107
75-84:	43
85+:	21
Client Declined to Provide Information:	0
Total:	233

CLIENT GENDER

Male:	94
Female:	139
Client Declined to Provide Information:	0
Total:	233

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	164
Homebound:	18
Lives Alone:	151
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	53
Rural:	0
Greatest Economic Need (Minority):	74
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	5

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	23
Caucasian:	124
African American:	27
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	37
Filipino:	7
Japanese:	2
Korean:	0
Laotian:	
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	233

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

15

2

6

2

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

3

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

8

0

0

3

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

149

78

16

17

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

2

3

0

F2. Supplemental Security Income (SSI):

23

12

11

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 415 355-6790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Laura Slade Chiera

Provider Contact Phone: 415 757-4507

Provider Contact Email: lchiera@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	14	0	3
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	3
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 233

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	37	28

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2303

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 344

Total Cases Closed in Quarter: 322

Total Units of Service for Quarter (Unit=1 Hour): 1447

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	160
75-84:	98
85+:	43
Client Declined to Provide Information:	0
Total:	344

CLIENT GENDER

Male:	95
Female:	249
Client Declined to Provide Information:	0
Total:	344

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	0
Lives Alone:	38
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	30
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	56
Greatest Economic Need (Non-Minority):	57
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	0
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CLIENT RACE

Two or More Races:	0
Caucasian:	229
African American:	75
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	5
Korean:	0
Laotian:	2
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	14
Total:	344

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

1

0

A2. Contracts/Warranties:

5

6

0

1

A3. Other Consumer/Finance:

15

11

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

6

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

0

7

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

85

55

15

8

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

1

0

E3. Other Housing:

5

4

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone: 925 609-7900

Provider Contact Email: Verna.haas@ccsls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	35	19	4	9
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	28	15	0
H2. Advance Health Care Directives (AHCD):	93	17	76	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	50	30	7	1

TOTAL CASES OPENED IN QUARTER: 343

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
182	121	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1427

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/11/17	San Pablo	Services Available at CCSLS	Seniors	7	3
9/11/17	Rodeo	Services Available at CCSLS	Seniors	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/3/17	Richmond	AHCD seminar	Seniors	15	4
8/23/17	Concord	Participated in IHSS SSI Roundtable	Providers	25	4
8/24/17	PH	Presented to APS and MDT re elder abuse	Providers	40	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *925 609-7900*

Provider Contact Email: *Verna.haas@ccsls.org*

	8/29/17	PH Elder Abuse	Elder Abuse	Owners of Long-term care facilities	40	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

Total Unduplicated Client Count for Quarter: 265

Total Cases Closed in Quarter: 175

Total Units of Service for Quarter (Unit=1 Hour): 1017

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	75
65-74:	106
75-84:	63
85+:	21
Client Declined to Provide Information:	0
Total:	265

CLIENT GENDER

Male:	103
Female:	161
Client Declined to Provide Information:	1
Total:	265

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	3
Lives Alone:	135
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	73
Rural:	15
Greatest Economic Need (Minority):	76
Greatest Economic Need (Non-Minority):	50
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	55
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CLIENT RACE

Two or More Races:	3
Caucasian:	166
African American:	14
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	11
Filipino:	32
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	7
Total:	265

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	19	4	4	0
A2. Contracts/Warranties:	9	5	2	0
A3. Other Consumer/Finance:	9	3	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	7	1	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	57	30	12	2
D2. Medicare:	5	2	1	0
D3. Other Health/Community Based Care:	2	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	74	39	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	18	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	19	6	8	1
F2. Supplemental Security Income (SSI):	12	4	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	8	2	2
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	3	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	16	6	7	0

TOTAL CASES OPENED IN QUARTER: 280

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
117	49	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 984

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/4/2017	San Mateo	San Mateo Senior Resource Fair	Seniors	100	8.5
9/30/2017	San Mateo	San Mateo Health and Wellness Fair	Seniors	100	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/10/2017	San Mateo	Aging & Adult Mtg	Service Providers	30	2.5
7/10/2017	San Mateo	Adult Abuse Prevention Comm.	Service Providers	10	1
9/7/2017	South San Francisco	HPSM Consumer Advisory Committee Meeting	HPSM members including seniors	18	2.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650 573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650 517-8917

Provider Contact Email: mshawver@legalaidsmc.o

9/11/2017	San Mateo	Commission on Aging Meeting	seniors, service providers	30	1.5
9/11/2017	San Mateo	Adult Abuse Prevention Comm.	service providers	10	1
9/20/2017	Half Moon Bay	Rotacare Clinic Presentation on Public Benefits/Immigrants	Immigrants, seniors	3	3
9/21/2017	San Mateo	OAA Provider Mtg	service providers	30	2
9/23/2017	Daly City	Public Benefits/Know Your Rights	Immigrants, seniors	40	5
9/26/2017	South San Francisco	H.S.A Training on Public Benefits/Immigrants	County Staff	25	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

Total Unduplicated Client Count for Quarter: 319

Total Cases Closed in Quarter: 93

Total Units of Service for Quarter (Unit=1 Hour): 1727

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	53
65-74:	144
75-84:	84
85+:	35
Client Declined to Provide Information:	3
Total:	319

CLIENT GENDER

Male:	102
Female:	217
Client Declined to Provide Information:	0
Total:	319

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	119
Homebound:	6
Lives Alone:	3
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	77
Limited English:	62
Rural:	0
Greatest Economic Need (Minority):	144
Greatest Economic Need (Non-Minority):	39
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	43
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CLIENT RACE

Two or More Races:	7
Caucasian:	96
African American:	87
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	16
Cambodian:	0
Chinese:	29
Filipino:	17
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	47
Client Declined to Provide Information:	5
Total:	319

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

55

1

10

15

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

23

4

1

2

D2. Medicare:

43

4

3

2

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

13

3

0

0

F2. Supplemental Security Income (SSI):

53

14

4

4

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	48	1	2	2
G2. Elder Abuse/Neglect/Exploitation:	80	7	5	6
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	0	1	0

TOTAL CASES OPENED IN QUARTER: 324

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	26	31

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1322

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/14/17	Satellite Housing, Inc. - CE Site - Berkeley, CA	Senior Fair	Seniors and Caregivers	362	13.2
8/12/17	New Hope Baptist Church-CE site - Oakland, CA	Senior Fair	Seniors	120	13.6
9/21/17	Oakland Zoo - CE Site - Oakland, CA	Seniors Fair	Seniors and Caregivers	1000	31.9
9/19/17	Lake Merrit Garden Center - CE Site - Oakland, CA	Senior Fair	Seniors	150	19.8
9/19/17	Berkeley Adult School - CE Site - Berkeley, CA	Senior Fair	Seniors	25	7.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lashicap.org

9/8/17	Southlake Tower - CE Site - Oakland, CA	Senior Fair	Seniors	100	10.1
9/10/17	Oakland City Hall - Oakland, CA	Health Fair	Seniors and Caregivers	450	35.4
9/15/17	Fremont Senior Center - CE Site - Fremont, CA	Senior Fair	Seniors	80	6.75
8/15/17	The Well Christian Community Church - Livermore, CA	Health Fair	Seniors and Caregivers	75	15.1
9/26/17	Jewish Community Center of the East Bay - Berkeley, CA	Senior Fair	Senior service provider	90	9.1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 162

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/17	Oak Center Towers - CE Site - Oakland, CA	General LAS	Seniors	44	13.2
7/12/17	Center for Elders Independence - CE Site - Oakland, CA	Citizenship for Seniors	Seniors	10	4.6
7/12/17	Alameda County Bar Association - Oakland, CA	Keeping Elders Safe	Senior service provider	30	6
7/13/17	Bancroft Senior Homes - CE Site - Oakland, CA	Consumer Fraud	Seniors	17	5
7/20/17	Altenheim Senior Housing - CE Site - Oakland, CA	Medicare Alert	Seniors	9	10
7/21/17	Community Health for Asian Americans - Oakland, CA	General LAS	Senior service provider	7	11
7/21/17	Wittenberg Manor - CE Site - Hayward,	Keeping Elders Safe	Seniors	11	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

7/23/17	Fremont Gurdwara Sahib - CE Site – Fremont, CA	Keeping Elders Safe	Seniors	14	13.3
7/26/17	St. Joseph's Senior Apartments - CE Site – Oakland, CA	General LAS	Seniors	10	6.6
7/28/17	Fruitvale San Antonio Senior Center - CE Site – Oakland, CA	Medicare Alert	Seniors	15	4.75
7/28/17	Multicultural Institute – Berkeley, CA	Citizenship for Seniors	Seniors	8	12.6
8/8/17	Ridgeview Commons - CE Site – Pleasanton, CA	General LAS	Seniors	75	10.7
8/9/17	San Leandro Adult School- CE Site – San Leandro, CA	Medicare Alert	Seniors	70	6.6
8/9/17	Bayside Park - Watermark Retirement Community – Emeryville, CA	Consumer Fraud	Seniors	5	5.6
8/14/17	Alameda Commission on Aging – Oakland, CA	General LAS	Seniors	30	4.6
8/16/17	Altenheim Senior Housing - CE Site – Oakland, CA	General LAS	Seniors	6	12
8/23/17	Congressman Eric Stalwell's Office – Castro Valley, CA	General LAS	Senior service provider	10	6.2
8/24/17	Pleasanton Public Library - CE Site – Pleasanton, CA	Consumer Fraud	Seniors	7	5.9
8/24/17	Congresswoman Barbara Lee's Office – Oakland, CA	General LAS	Senior Service Provider	9	5.2
9/6/17	Las Bougainvilleas - CE Site – Oakland, CA	Medicare Alert	Seniors	14	7.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Lisa Ho

AAA Contact Phone: 510 577-3531

AAA Contact Email: lho@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Lenora Merlander/James Treggia

Provider Contact Phone: 510 832-3040

Provider Contact Email: lmerlander@lshicap.org

9/11/17	Native American Health Center - CE Site - Oakland, CA	General LAS	Senior service provider	12	6.2
9/13/17	Lawrence Moore Manor - CE Site - Berkeley, CA	General LAS	Seniors	1	5.15
9/14/17	Mastick Senior Center - CE Site - Alameda, CA	Create a Secure Future	Seniors	64	10.6
9/14/17	San Leandro Senior Community Center - San Leandro, CA	General LAS	Seniors	12	4.9
9/18/17	Orchards Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	6	8.6
9/19/17	Berkeley Adult School - CE Site - Berkeley, CA	General LAS	Seniors	25	0.45
9/20/17	Altenheim Senior Housing - CE Site - Oakland, CA	Keeping Elders Safe	Seniors	15	8.6
9/22/17	Fremont, City of - CE Site - Fremont, CA	Seniors' Guide to Public Benefits: Show Me the \$	Senior service provider	10	11.8
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site - Oakland, CA	Create a Secure Future	Seniors	5	6.5
9/25/17	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site - Oakland, CA	Create a Secure Future	Seniors	20	3.3
9/27/17	Berkeley Health and Human Services - Albany, CA	Keeping Elders Safe	Seniors	40	8.3
9/29/17	Stoneridge Creek - Pleasanton, CA	General LAS	Seniors	195	12.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 32

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Lisa Ho**

AAA Contact Phone: **510 577-3531**

AAA Contact Email: **lho@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Lenora Merlander/James Treggia**

Provider Contact Phone: **510 832-3040**

Provider Contact Email: **lmerlander@lashicap.org**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 243

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 420

Total Cases Closed in Quarter: 456

Total Units of Service for Quarter (Unit=1 Hour): 2556

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	57
65-74:	156
75-84:	146
85+:	60
Client Declined to Provide Information:	1
Total:	420

CLIENT GENDER

Male:	165
Female:	255
Client Declined to Provide Information:	0
Total:	420

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	188
Homebound:	26
Lives Alone:	103
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	49
Limited English:	81
Rural:	0
Greatest Economic Need (Minority):	113
Greatest Economic Need (Non-Minority):	47
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	108
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CLIENT RACE

Two or More Races:	30
Caucasian:	265
African American:	7
Native American/Native Alaskan:	12
Asian/Pacific Islander	
Asian Indian:	15
Cambodian:	0
Chinese:	34
Filipino:	17
Japanese:	3
Korean:	3
Laotian:	0
Vietnamese:	13
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	7
Total:	420

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	12	2	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	19	18	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	11	0	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	6	5	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	12	11	1	0
D2. Medicare:	12	12	1	0
D3. Other Health/Community Based Care:	8	9	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	43	43	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	34	25	5	0
INCOME MAINTENANCE				
F1. Social Security:	10	13	2	0
F2. Supplemental Security Income (SSI):	34	26	4	5
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	10	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	40	30	3	4
G3. Other Individual Rights:	5	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	79	78	25	0
H2. Advance Health Care Directives (AHCD):	26	8	22	0
H3. Financial Powers of Attorney:	15	12	8	0
H4. Other Miscellaneous:	20	18	1	0

TOTAL CASES OPENED IN QUARTER: 420

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
369	77	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2505

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/17	Sullivan & Cromwell Law Firm in Palo Alto	Represent SALA at Pro Bono Event Planning Meeting Sponsored by Silicon Valley Campaign for Legal Services	Legal Aid Agencies and Campaign members	12	2
7/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	5	2
8/7/17	Bay Area Legal Aid in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	1.9
8/24/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service Providers and advocates that on Elder Abuse Task Force	6	3.6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

8/24/17	Law Foundation Office in San Jose	Participate in Santa Clara County Housing Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Housing Task Force	13	2
9/14/17	San Jose Senior Citizens' Commission Meeting at San Jose City Hall	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Members of the Commission and City Staff for the	10	4.5
9/27/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on elder Abuse	6	2.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/17	Portuguese Organization for Social Services and Opportunities (POSSO) in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention & Planning for the Future)	Senior participants at the center	50	3
7/19/17	Sunnyvale Senior Center	Presentation on Housing & Legal Rights in conjunction with Project Sentinel	Senior participants at the center	16	3.5
7/20/17	Wesley Manor Senior Housing in Campbell	Presentation on Good Legal Health (including Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	23	4.1
7/26/17	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	45	3
8/16/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	70	2.5
9/7/17	Cypress Senior Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	71	4.3
9/14/17	Eastside Neighborhood Center in San Jose	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	140	9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Aneliza Del Pinal

AAA Contact Phone: 408 557-4701

AAA Contact Email: adpinal@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: 408 295-5991

Provider Contact Email: gbacil@sala.org

9/20/17	Berryessa Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	121	3.6
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 33

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: aher@elconcilio.org

Total Unduplicated Client Count for Quarter: 291

Total Cases Closed in Quarter: 295

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	75
65-74:	119
75-84:	50
85+:	23
Client Declined to Provide Information:	24
Total:	291

CLIENT GENDER

Male:	145
Female:	146
Client Declined to Provide Information:	0
Total:	291

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	20
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	168
Rural:	0
Greatest Economic Need (Minority):	138
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	234
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CLIENT RACE

Two or More Races:	0
Caucasian:	37
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	235
Client Declined to Provide Information:	3
Total:	291

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: aher@elconcilio.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	13	0
A2. Contracts/Warranties:	0	0	2	0
A3. Other Consumer/Finance:	0	0	16	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	4	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	11	0
D2. Medicare:	0	0	19	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	22	0

INCOME MAINTENANCE

F1. Social Security:	0	0	33	0
F2. Supplemental Security Income (SSI):	0	0	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	7	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209 468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Ana Hernandez

Provider Contact Phone: 209 644-2636

Provider Contact Email: aher@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="12"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="103"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="0"/>	<input type="text" value="295"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 105

Total Cases Closed in Quarter: 112

Total Units of Service for Quarter (Unit=1 Hour): 57

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	8
65-74:	45
75-84:	35
85+:	17
Client Declined to Provide Information:	0
Total:	105

CLIENT GENDER

Male:	31
Female:	74
Client Declined to Provide Information:	0
Total:	105

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	5
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	105
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	21
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	92
African American:	2
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	105

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

2

0

0

A2. Contracts/Warranties:

0

3

0

0

A3. Other Consumer/Finance:

3

17

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

2

0

0

D3. Other Health/Community Based Care:

0

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

18

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

3

0

0

E3. Other Housing:

2

6

0

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209 532-6272 x205

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 209 532-7632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	6	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	13	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	16	0	0
H2. Advance Health Care Directives (AHCD):	0	2	0	0
H3. Financial Powers of Attorney:	0	3	0	0
H4. Other Miscellaneous:	4	10	0	0

TOTAL CASES OPENED IN QUARTER: 22

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
112	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 57

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831 688-0400 x819*

AAA Contact Email: *patty@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito Cou*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831 426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter: 134

Total Cases Closed in Quarter: 137

Total Units of Service for Quarter (Unit=1 Hour): 1392

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	56
75-84:	28
85+:	14
Client Declined to Provide Information:	14
Total:	134

CLIENT GENDER

Male:	50
Female:	84
Client Declined to Provide Information:	0
Total:	134

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	4
Lives Alone:	41
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	34
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CLIENT RACE

Two or More Races:	1
Caucasian:	97
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	34
Client Declined to Provide Information:	0
Total:	134

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

10

1

0

A2. Contracts/Warranties:

7

4

4

0

A3. Other Consumer/Finance:

8

8

2

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

0

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

0

1

D2. Medicare:

4

3

0

0

D3. Other Health/Community Based Care:

3

3

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

34

27

4

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

10

2

0

E3. Other Housing:

7

8

1

0

INCOME MAINTENANCE

F1. Social Security:

9

3

1

2

F2. Supplemental Security Income (SSI):

1

1

0

0

F3. Pensions/Retiree Benefits:

3

2

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott

AAA Contact Phone: 831 688-0400 x819

AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito Cou

Provider Contact Name: Creighton Anthony Mendivil

Provider Contact Phone: 831 426-8824

Provider Contact Email: creightonmendivil@senio

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	6	2	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	11	4	8	0
H4. Other Miscellaneous:	4	5	1	0

TOTAL CASES OPENED IN QUARTER: 134

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
102	26	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1392

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 366

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	51
65-74:	58
75-84:	19
85+:	8
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	64
Female:	72
Client Declined to Provide Information:	0
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	0
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	23
Rural:	8
Greatest Economic Need (Minority):	74
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	48
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CLIENT RACE

Two or More Races:	0
Caucasian:	50
African American:	22
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	52
Client Declined to Provide Information:	1
Total:	136

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhamilton@fmaaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

3

1

0

A2. Contracts/Warranties:

5

5

0

0

A3. Other Consumer/Finance:

0

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

7

2

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

70

70

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

8

5

1

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Yvonne Hamilton

AAA Contact Phone: 559 600-4405

AAA Contact Email: yhamilton@fmaa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	7	0	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	19	0	0	0

TOTAL CASES OPENED IN QUARTER: 136

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	6	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 310

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/20 & 9/2	VFW 8900 Fresno	Stand down: Senior Vet Legal Check-up	Senior Veterans	350	32

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/19/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8
8/16/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	6	8
9/20/17	VFW Post 8900	Estate Planning Legal Clinic	Senior Veterans	8	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: **Yvonne Hamilton**

AAA Contact Phone: **559 600-4405**

AAA Contact Email: **yhamilton@fmaaa.org**

Provider Name: Central California Legal Services, Inc.

County(ies): Fresno & Madera

Provider Contact Name: **Paul C. Mullen**

Provider Contact Phone: **559 570-1224**

Provider Contact Email: **pmullen@centralcallegal.**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centracallegal.o

Total Unduplicated Client Count for Quarter: 5

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 18

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 4

65-74: 1

75-84: 0

85+: 0

Client Declined to Provide Information: 0

Total: 5

CLIENT GENDER

Male: 0

Female: 5

Client Declined to Provide Information: 0

Total: 5

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 3

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 0

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0

Caucasian: 3

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 2

Client Declined to Provide Information: 0

Total: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centracallegal.o

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

1

0

1

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

8

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

0

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Bobbie Wartson

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centracallegal.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="14"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California legal Services Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 30

Total Cases Closed in Quarter: 28

Total Units of Service for Quarter (Unit=1 Hour): 121

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 12

65-74: 14

75-84: 3

85+: 1

Client Declined to Provide Information: 0

Total: 30

CLIENT GENDER

Male: 12

Female: 18

Client Declined to Provide Information: 0

Total: 30

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 15

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 1

Rural: 0

Greatest Economic Need (Minority): 0

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CLIENT RACE

Two or More Races: 0

Caucasian: 12

African American: 2

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 0

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 16

Client Declined to Provide Information: 0

Total: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California legal Services Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

22

18

1

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 15

AAA Name: Community Services Employment Training

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California legal Services Inc.

County(ies): Tulare County

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="23"/>	<input type="text" value="3"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="9/13/17"/>	<input type="text" value="Porterville Sr. Center"/>	<input type="text" value="Estate Planning"/>	<input type="text" value="Low Income Seniors"/>	<input type="text" value="9"/>	<input type="text" value="12"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter: 7

Total Cases Closed in Quarter: 5

Total Units of Service for Quarter (Unit=1 Hour): 40

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 2
65-74: 0
75-84: 3
85+: 2
Client Declined to Provide Information: 0
Total: 7

CLIENT GENDER

Male: 4
Female: 3
Client Declined to Provide Information: 0
Total: 7

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 1
Homebound: 0
Lives Alone: 6
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 0
Rural: 7
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0
Caucasian: 5
African American: 0
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 0
Client Declined to Provide Information: 0
Total: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: 760 872-1727

AAA Contact Email: mann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther, Executive Direct

Provider Contact Phone: 760 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 7

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 38

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/2017		AHCD Pro Se Packet	Seniors	2	0.3
7/2017		Do I need a Will (brochure)	Seniors	3	0.5
8/2017		AHCD Pro Se Packet	Seniors	2	0.3
9/2017		Five Wishes Packet	Seniors	2	0.3
9/2017		Power of Attorney Pro Se Packet	Seniors	4	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 106

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 534

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	42
75-84:	26
85+:	15
Client Declined to Provide Information:	2
Total:	106

CLIENT GENDER

Male:	39
Female:	67
Client Declined to Provide Information:	0
Total:	106

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	5
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	41
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	11
Total:	106

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

0

0

0

A2. Contracts/Warranties:

2

3

1

0

A3. Other Consumer/Finance:

3

2

3

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

2

1

0

0

C3. Other Family:

4

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

14

12

2

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

1

0

0

E3. Other Housing:

15

10

3

0

INCOME MAINTENANCE

F1. Social Security:

6

6

0

1

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 805 925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: Stephanie Barclay

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="70"/>	<input type="text" value="21"/>	<input type="text" value="3"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="8/10/17"/>	<input type="text" value="Latino Outreach Council"/>	<input type="text" value="Preventing and Protecting Against Elder Abuse"/>	<input type="text" value="Community & Service Providers"/>	<input type="text" value="20"/>	<input type="text" value="1"/>
<input type="text" value="8/22/17"/>	<input type="text" value="SLO Police Department"/>	<input type="text" value="Preventing and Protecting Against Elder Abuse"/>	<input type="text" value="Service Providers (Police)"/>	<input type="text" value="25"/>	<input type="text" value="1"/>
<input type="text" value="8/25/17"/>	<input type="text" value="SLO Police Department"/>	<input type="text" value="Preventing and Protecting Against Elder Abuse"/>	<input type="text" value="Service Providers (Police)"/>	<input type="text" value="25"/>	<input type="text" value="1"/>
<input type="text" value="8/29/17"/>	<input type="text" value="Ombudsman's 1500 Lizzie, SLO"/>	<input type="text" value="Preventing and Protecting Against Elder Abuse"/>	<input type="text" value="Community & Service Providers"/>	<input type="text" value="15"/>	<input type="text" value="1"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: **Joyce Ellen Lippman**

AAA Contact Phone: **805 925-9554**

AAA Contact Email: **seniors@kcbx.net**

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name: **Stephanie Barclay**

Provider Contact Phone:

Provider Contact Email:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

Total Unduplicated Client Count for Quarter: 298

Total Cases Closed in Quarter: 298

Total Units of Service for Quarter (Unit=1 Hour): 371

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	81
65-74:	102
75-84:	75
85+:	40
Client Declined to Provide Information:	0
Total:	298

CLIENT GENDER

Male:	122
Female:	176
Client Declined to Provide Information:	0
Total:	298

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	19
Lives Alone:	159
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	37
Rural:	88
Greatest Economic Need (Minority):	64
Greatest Economic Need (Non-Minority):	69
Greatest Economic Need (Minority Status Unknown):	21

CLIENT ETHNICITY

Hispanic/Latino:	77
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CLIENT RACE

Two or More Races:	6
Caucasian:	236
African American:	12
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	4
Filipino:	12
Japanese:	4
Korean:	2
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	4
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	298

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

12

12

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

33

32

1

0

D2. Medicare:

9

9

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

26

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

5

5

0

0

F2. Supplemental Security Income (SSI):

19

18

1

0

F3. Pensions/Retiree Benefits:

29

28

1

0

F4. Other Income Maintenance:

12

12

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies): Ventura County

Provider Contact Name: Mile Williams

Provider Contact Phone:

Provider Contact Email: msw98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	77	77	0	0
H3. Financial Powers of Attorney:	63	63	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 298

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
295	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 371

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 272

Total Cases Closed in Quarter: 122

Total Units of Service for Quarter (Unit=1 Hour): 1102

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	105
75-84:	80
85+:	40
Client Declined to Provide Information:	0
Total:	272

CLIENT GENDER

Male:	85
Female:	181
Client Declined to Provide Information:	6
Total:	272

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	150
Homebound:	8
Lives Alone:	134
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	72
Greatest Economic Need (Non-Minority):	84
Greatest Economic Need (Minority Status Unknown):	17

CLIENT ETHNICITY

Hispanic/Latino:	65
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CLIENT RACE

Two or More Races:	1
Caucasian:	155
African American:	50
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	10
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	43
Client Declined to Provide Information:	3
Total:	272

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

6

1

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

1

2

0

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

7

2

0

3

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

20

1

19

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

5

1

0

D2. Medicare:

1

1

0

0

D3. Other Health/Community Based Care:

4

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

5

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

10

2

4

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

3

0

0

F2. Supplemental Security Income (SSI):

1

0

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213 507-1328

AAA Contact Email: rmoreno@wdacs.lacounty.go

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	3	1	1
G3. Other Individual Rights:	6	0	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	15	5	0
H2. Advance Health Care Directives (AHCD):	18	4	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	6	2	1

TOTAL CASES OPENED IN QUARTER: 136

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	43	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1092

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/2017	LA	Financial Elder Abuse	Seniors	25	1.5
8/31/2017	LA	Elder Law	Seniors	18	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

Total Unduplicated Client Count for Quarter: 174

Total Cases Closed in Quarter: 245

Total Units of Service for Quarter (Unit=1 Hour): 905

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	78
75-84:	48
85+:	22
Client Declined to Provide Information:	0
Total:	174

CLIENT GENDER

Male:	46
Female:	128
Client Declined to Provide Information:	0
Total:	174

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	0
Lives Alone:	93
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	7
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	6
Caucasian:	139
African American:	15
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	5
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	174

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 -368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	22	19	7	3
A2. Contracts/Warranties:	15	15	4	0
A3. Other Consumer/Finance:	4	3	0	1
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	7	4	4
C2. Conservatorship:	4	3	0	0
C3. Other Family:	4	5	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	33	32	14	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	7	7	1
E3. Other Housing:	1	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	5	3	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executive Provider Contact Phone: 951-368-2541 or 951 368-2 Provider Contact Email: dmoore@icls.org or nmig

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	9	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	23	20	0
H2. Advance Health Care Directives (AHCD):	6	2	6	0
H3. Financial Powers of Attorney:	10	2	20	0
H4. Other Miscellaneous:	2	4	0	0

TOTAL CASES OPENED IN QUARTER: 195

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	87	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 876

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/12/2017	PATH Ventures 18030 Valley Blvd. Bloomington, CA 92316	ICLS Services for Seniors	Seniors living in affordable housing under the PATH program. Assisting the homeless.	25	6.8
7/31/2017	Leisure Shores 24658 San Moritz Dr. Crestline, CA	ICLS Services & Senior Issues	Seniors	10	4.3
9/8/2017	Rialto Senior Center 214 N. Palm Rialto, CA	Senior Health Expo	Seniors	300	11.2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Darrell K. Moore, Interim Executi

Provider Contact Phone: 951 -368-2541 or 951 368-2

Provider Contact Email: dmoore@icls.org or nmig

9/28/2017	Scherer Center 12202 First Ave. Yucaipa, CA	Senior Health Fair	Seniors	150	7
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 29

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executi Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 54

Total Units of Service for Quarter (Unit=1 Hour): 434

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 10

65-74: 34

75-84: 25

85+: 8

Client Declined to Provide Information: 0

Total: 77

CLIENT GENDER

Male: 37

Female: 40

Client Declined to Provide Information: 0

Total: 77

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 35

Homebound: 0

Lives Alone: 32

Institutionalized: 1

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 8

Rural: 31

Greatest Economic Need (Minority): 13

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 30

CLIENT RACE

Two or More Races: 1

Caucasian: 62

African American: 7

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 1

Filipino: 0

Japanese: 2

Korean: 1

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 0

Race Unknown/Some Other Race: 2

Client Declined to Provide Information: 0

Total: 77

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executive Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

9

0

0

A2. Contracts/Warranties:

4

1

0

0

A3. Other Consumer/Finance:

6

1

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

1

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

0

1

1

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

6

4

2

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

2

3

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

3

1

0

0

F2. Supplemental Security Income (SSI):

4

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

0

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

AAA Name: Riverside County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Darrell K. Moore, Interim Executive Provider Contact Phone: 951 368-2541 or 951 368-25 Provider Contact Email: dmoore@icls.org or nmbi

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	4	9	0
H2. Advance Health Care Directives (AHCD):	7	0	2	0
H3. Financial Powers of Attorney:	6	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
29	22	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 412

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/15/17	Perris Senior Center	Seniors Forum	Seniors	10	2
7/26/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50	3
7/26/17	Perris City Police Department	CARE Meeting for Referrals APS	Ricardo Gonzales APS CARE	1	1
8/1/17	Perris Senior Center	Seniors Forum	Seniors	12	1
8/23/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	55	3.5
9/5/17	Perris Senior Center	Seniors Forum	Seniors	10	1
9/21/17	Murrieta Food Bank	Information on Consumer Assistance Program (healthcare)	Seniors	5	2.5
9/21/17	Lake Elsinore Senior Activity Center	Information on Consumer Assistance	Seniors	5	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 21

AAA Name: *Riverside County Office on Aging*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies): *Riverside*

Provider Contact Name: *Darrell K. Moore, Interim Executi*

Provider Contact Phone: *951 368-2541 or 951 368-25*

Provider Contact Email: *dmoore@icls.org or nmbi*

9/27/17	Perris City Police Department	CARE Team Meeting	CARE Team organizations working with seniors	50	3
9/28/17	Albert A. Chatigny Senior Center	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8
9/28/17	Banning Senior	Information on Consumer Assistance Program (healthcare)	Seniors	4	1.8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

Total Unduplicated Client Count for Quarter: 625

Total Cases Closed in Quarter: 621

Total Units of Service for Quarter (Unit=1 Hour): 2400

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	199
65-74:	248
75-84:	137
85+:	41
Client Declined to Provide Information:	0
Total:	625

CLIENT GENDER

Male:	243
Female:	382
Client Declined to Provide Information:	0
Total:	625

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	0
Lives Alone:	428
Institutionalized:	57
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	129
Rural:	0
Greatest Economic Need (Minority):	250
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	116
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CLIENT RACE

Two or More Races:	16
Caucasian:	328
African American:	22
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	10
Filipino:	0
Japanese:	0
Korean:	7
Laotian:	0
Vietnamese:	49
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	188
Client Declined to Provide Information:	0
Total:	625

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	83	68	12	2
A2. Contracts/Warranties:	28	27	1	0
A3. Other Consumer/Finance:	8	5	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	16	10	6	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	29	25	4	0
C2. Conservatorship:	11	9	0	2
C3. Other Family:	11	9	0	1
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	80	68	12	0
D2. Medicare:	27	20	6	1
D3. Other Health/Community Based Care:	21	16	5	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	114	107	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	12	5	0
E3. Other Housing:	53	50	3	0
INCOME MAINTENANCE				
F1. Social Security:	21	19	2	0
F2. Supplemental Security Income (SSI):	17	17	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	12	2	1
G3. Other Individual Rights:	22	21	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	23	1	0
H2. Advance Health Care Directives (AHCD):	9	6	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	9	1	1

TOTAL CASES OPENED IN QUARTER: 625

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
538	73	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2345

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/13/17	Garden Grove	Educational Workshop at Alzheimer's of OC	Seniors	15	1
7/15/17	Fullerton	Fullerton Health & Wellness Fair	Community	75	3
7/17/17	Garden Grove	Self Sufficiency Awareness	Community	25	1
7/20/17	Santa Ana	Health Outreach at Southwest Senior Center	Seniors	23	1
7/22/17	Buena Park	Citizenship Fair	Community	100	6
7/25/17	Santa Ana	Outreach Re: Services offered by SCLAP at Santa Ana Senior Center	Spanish Seniors	30	2
9/6/17	Garden Grove	Educational Workshop at Nhan Hoa Comprehensive Health Care	Vietnamese	60	1
9/12/17	Fullerton	Fullerton Senior Center Health Outreach	Seniors	9	1
9/15/17	Santa Ana	Immaculate Heart of Mary church SCLAP Service Outreach	Community	50	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: Laura D. Luu

Provider Contact Phone: 714 571-5243

Provider Contact Email: lluu@legal-aid.com

9/20/17	Westminster	OC Community Service Center Educational Medi-Cal Workshop	Community	30	1
9/20/17	Lake Forest	Lake Forest Senior Resource Fair	Seniors	100	3
9/21/17	Garden Grove	Jordan Intermediate Resource Fair	Community	80	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/19/17	Santa Ana	Resource Fair	Community	200	4
8/23/17	Garden Grove	Crystal Cathedral Resource Fair	Community	50	2
8/25/17	Fountain Valley	Health Educational Seminar-Vietnamese Cancer Foundation	Vietnamese	30	2
8/26/17	Anaheim	Health Clinic in the Park at Higher Ground	Community	200	3
8/26/17	Anaheim	Immigration and Citizenship Fair	Community	100	4
8/29/17	Orange	Outreach Re: Services offered by SCLAP at Orange Senior Center	Seniors	41	2
9/23/17	Anaheim	Anaheim Health & Citizenship Fair	Community	200	7
9/29/17	Santa Ana	UDW homecare Providers Health Fair	Community	50	2
9/30/17	Santa Ana	Madison Park Walk-A-Thon Resource Fair	Community	250	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurado@seniorlaw-sd.o*

Total Unduplicated Client Count for Quarter: 779

Total Cases Closed in Quarter: 779

Total Units of Service for Quarter (Unit=1 Hour): 840

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	156
65-74:	329
75-84:	196
85+:	98
Client Declined to Provide Information:	0
Total:	779

CLIENT GENDER

Male:	252
Female:	527
Client Declined to Provide Information:	0
Total:	779

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	560
Homebound:	2
Lives Alone:	452
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	124
Rural:	1
Greatest Economic Need (Minority):	98
Greatest Economic Need (Non-Minority):	237
Greatest Economic Need (Minority Status Unknown):	24

CLIENT ETHNICITY

Hispanic/Latino:	97
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CLIENT RACE

Two or More Races:	1
Caucasian:	582
African American:	47
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	3
Filipino:	21
Japanese:	4
Korean:	3
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	100
Client Declined to Provide Information:	0
Total:	779

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurado@seniorlaw-sd.o*

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

41

41

0

0

A2. Contracts/Warranties:

53

52

1

0

A3. Other Consumer/Finance:

25

25

0

0

EMPLOYMENT

B1. Discrimination:

3

3

0

0

B2. Other Employment:

6

6

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

31

31

0

0

C2. Conservatorship:

8

8

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

15

15

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

31

30

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

88

85

3

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

50

49

1

0

E3. Other Housing:

65

65

0

0

INCOME MAINTENANCE

F1. Social Security:

30

30

0

0

F2. Supplemental Security Income (SSI):

10

10

0

0

F3. Pensions/Retiree Benefits:

12

12

0

0

F4. Other Income Maintenance:

5

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858 505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel Hurtado Castro

Provider Contact Phone: 858 565-8772 x205

Provider Contact Email: mhurado@seniorlaw-sd.o

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	42	0	0
G3. Other Individual Rights:	65	64	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	153	127	26	0
H2. Advance Health Care Directives (AHCD):	6	5	1	0
H3. Financial Powers of Attorney:	28	19	9	0
H4. Other Miscellaneous:	10	10	0	0

TOTAL CASES OPENED IN QUARTER: 779

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
736	43	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 820

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/11/17	Vista Center for The Blind	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Visually impaired seniors	13	2.5
7/13/17	Vista Center for The Blind Presentation 2	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Visually impaired seniors and their Caregivers	12	2.5
7/14/17	Lions Community Manor Project	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 6-+	20	3
7/20/17	Teamster Hall Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	26	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858 505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel Hurtado Castro*

Provider Contact Phone: *858 565-8772 x205*

Provider Contact Email: *mhurado@seniorlaw-sd.o*

8/8/17	Escondido Senior Center Presentation on Scams	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	17	2.5
8/30/17	Golden Age Apartments	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60 +	13	2
9/26/17	South County Community Action Network Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors 60+	125	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 68

Total Units of Service for Quarter (Unit=1 Hour): 103

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 13
65-74: 28
75-84: 17
85+: 10
Client Declined to Provide Information: 0
Total: 68

CLIENT GENDER

Male: 33
Female: 35
Client Declined to Provide Information: 0
Total: 68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 26
Homebound: 0
Lives Alone: 37
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 26
Rural: 63
Greatest Economic Need (Minority): 19
Greatest Economic Need (Non-Minority): 8
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 47

CLIENT RACE

Two or More Races: 0
Caucasian: 17
African American: 3
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 1
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 46
Client Declined to Provide Information: 0
Total: 68

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

2

0

A2. Contracts/Warranties:

6

5

1

0

A3. Other Consumer/Finance:

3

1

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

0

1

0

D3. Other Health/Community Based Care:

4

4

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

3

1

2

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

4

1

0

E3. Other Housing:

1

0

1

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

1

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760 439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	8	14	0
H2. Advance Health Care Directives (AHCD):	6	2	4	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 68

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	32	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 103

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: Francisco.guillermo@lascity.

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

Total Unduplicated Client Count for Quarter: 497

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 2954

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	55
65-74:	176
75-84:	149
85+:	117
Client Declined to Provide Information:	0
Total:	497

CLIENT GENDER

Male:	176
Female:	315
Client Declined to Provide Information:	6
Total:	497

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	288
Homebound:	11
Lives Alone:	245
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	45
Limited English:	111
Rural:	0
Greatest Economic Need (Minority):	125
Greatest Economic Need (Non-Minority):	167
Greatest Economic Need (Minority Status Unknown):	27

CLIENT ETHNICITY

Hispanic/Latino:	92
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CLIENT RACE

Two or More Races:	8
Caucasian:	313
African American:	95
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	7
Japanese:	0
Korean:	3
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	56
Client Declined to Provide Information:	6
Total:	497

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: Francisco.guillermo@lascity.

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	4	3	0
A2. Contracts/Warranties:	2	4	0	0
A3. Other Consumer/Finance:	5	1	0	0

EMPLOYMENT

B1. Discrimination:	1	1	3	3
B2. Other Employment:	2	0	3	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	0
C2. Conservatorship:	12	2	6	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	1	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	8	3	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	29	18	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	13	1	0
E3. Other Housing:	5	4	0	0

INCOME MAINTENANCE

F1. Social Security:	9	4	0	0
F2. Supplemental Security Income (SSI):	12	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213 202-5622

AAA Contact Email: Francisco.guillermo@lascity.

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Maral Ishkanian

Provider Contact Phone: 323 549-5817

Provider Contact Email: mlshkanian@bettzedek.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	18	4	3	3
G3. Other Individual Rights:	28	2	2	10

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	11	6	0
H2. Advance Health Care Directives (AHCD):	13	4	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	0	0

TOTAL CASES OPENED IN QUARTER: 207

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
93	41	18

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2954

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 98

Total Units of Service for Quarter (Unit=1 Hour): 525

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	40
75-84:	23
85+:	5
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	44
Female:	59
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	9
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	9
Rural:	103
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	11
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CLIENT RACE

Two or More Races:	1
Caucasian:	73
African American:	3
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

40

4

0

0

A2. Contracts/Warranties:

5

3

1

0

A3. Other Consumer/Finance:

6

5

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

4

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

5

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

48

38

10

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

1

2

2

E3. Other Housing:

6

5

0

1

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

3

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Teresa Newton

AAA Contact Phone: 707 995-4660

AAA Contact Email: tnewton@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707 513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	6	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 139

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	19	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 502

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/17, 8/	Ukiah	Community Health Improvement Plan-Poverty Action Team Meetings	Community members and social services providers	10	4.8
7/17/17, 9/	Ukiah	continuum of Care Meetings	Homeless Services Providers	25	4.2
7/17/17, 8/	Ukiah, Lower Lake, Laytonville, Fort Bragg, Lakeport	Mailed or dropped off brochures re our services to various community partners; Self-Help, community Care, Healthy Start, H.E.L.P, NCO	Low Income person and seniors	381	1.2
9/28/17	Lakeport	Tabling at Vet Stand-down Event	Veterans	10	6.4
9/25/17	Ukiah	MDT Meeting	Social Services Providers and other Providers	10	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: **Teresa Newton**

AAA Contact Phone: **707 995-4660**

AAA Contact Email: **tnewton@dss.co.lake.ca.us**

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: **Angelica M. Millan**

Provider Contact Phone: **707 513-1023**

Provider Contact Email: **amillan@lsnc.net**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
9/27/17	Willits	Rights of Mobile homeowners	Seniors and Mobile homeowners	20	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 96

Total Units of Service for Quarter (Unit=1 Hour): 980

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	50
65-74:	63
75-84:	26
85+:	4
Client Declined to Provide Information:	0
Total:	143

CLIENT GENDER

Male:	48
Female:	95
Client Declined to Provide Information:	0
Total:	143

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	66
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	26
Limited English:	5
Rural:	22
Greatest Economic Need (Minority):	21
Greatest Economic Need (Non-Minority):	74
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	1
Caucasian:	131
African American:	7
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	143

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

4

0

1

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

9

7

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

12

9

0

4

C2. Conservatorship:

2

1

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

71

20

0

14

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707 542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	7	10	4
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	6	4	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	3	0	0

TOTAL CASES OPENED IN QUARTER: 144

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	15	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 959

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/12/17	Santa Rosa	Information Presentation (SR Manufactured Home Owners Association)	Elders	40	5
8/23/17	Sebastopol	Information Presentation (Burbank Heights/Orchard Senior Housing)	elders	35	4
8/25/17	Petaluma	Information Presentation (Mobile Home Owners Association Meeting)	Elders	14	2.5
9/28/17	Santa Rosa	Information Presentation (Immigration)	General Public	30	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: **Ronit Rubinoff**

Provider Contact Phone: **707 542-6664**

Provider Contact Email: **rrubinoff@legalaidsc.com**

7/19/17	Homes			4	5
7/24/17	Lamplighter MHP	Mobile Home (MH) Owners and MH Park Tenants Rights	Low Income and Elder MH Park residents	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: lkesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 332

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	25
75-84:	20
85+:	9
Client Declined to Provide Information:	0
Total:	58

CLIENT GENDER

Male:	17
Female:	41
Client Declined to Provide Information:	0
Total:	58

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	26
Homebound:	1
Lives Alone:	36
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	0
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	54
African American:	1
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	58

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: lkesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

2

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

2

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

1

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

2

2

1

0

INCOME MAINTENANCE

F1. Social Security:

1

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707 259-0579

Provider Contact Email: lkesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	0	51	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	0	7	0
H4. Other Miscellaneous:	0	0	2	0

TOTAL CASES OPENED IN QUARTER: 58

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
6	63	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 332

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 649

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 26

65-74: 34

75-84: 13

85+: 2

Client Declined to Provide Information: 0

Total: 75

CLIENT GENDER

Male: 30

Female: 45

Client Declined to Provide Information: 0

Total: 75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 52

Homebound: 2

Lives Alone: 31

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 4

Limited English: 1

Rural: 1

Greatest Economic Need (Minority): 22

Greatest Economic Need (Non-Minority): 10

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 6

CLIENT RACE

Two or More Races: 6

Caucasian: 29

African American: 31

Native American/Native Alaskan: 1

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 0

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 1

Race Unknown/Some Other Race: 4

Client Declined to Provide Information: 2

Total: 75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	1	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	2	1	2
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	4	0	3	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	44	33	22	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	2	4	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	37	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 601

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/5/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
8/2/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	6	2
9/6/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	7	2
9/18/17	Suisun City	Suisun Library - Senior Legal Clinic	Seniors	4	2
9/25/17	Dixon	Dixon Family Services Clinic	Seniors	1	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Oliver Ehlinger, Managing Attorn Provider Contact Phone: 707 643-0054 Oliver 707 51 Provider Contact Email: oehlinger@lsnc.net agree

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
7/17/17	Solano County	Solano Pride Meeting	Service Providers	5	3
7/25/17	Solano County	Solano Pride Gay & Grey Mtg	Seniors	10	4
8/28/17	Solano County	Presentation to Solano Mental Health Staff - LSNC Services	Service Providers	20	2
9/8/17	Solano County	Senior Coalition Meeting	Seniors Coalition	12	2
9/13/17	Solano Senior	Presentation to Winters Senior Foundation	Seniors	25	8
9/27/17	Solano Senior	Housing Discrimination Presentation to LGBT Seniors	Seniors	10	11
Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (seven clinics held)	Solano Tenants	10	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 37

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

Total Unduplicated Client Count for Quarter: 598

Total Cases Closed in Quarter: 988

Total Units of Service for Quarter (Unit=1 Hour): 1624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	102
65-74:	251
75-84:	169
85+:	64
Client Declined to Provide Information:	12
Total:	598

CLIENT GENDER

Male:	245
Female:	353
Client Declined to Provide Information:	0
Total:	598

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	73
Homebound:	0
Lives Alone:	164
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	4
Rural:	598
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	188
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	7
Caucasian:	558
African American:	0
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	1
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	3
Total:	598

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	109	109	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	6	5	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	4	0	0
D2. Medicare:	5	1	0	1
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	42	37	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	10	0	0
E3. Other Housing:	48	40	0	1

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado County

Provider Contact Name: Michelle Ward

Provider Contact Phone: 530 621-6154

Provider Contact Email: michelle.ward@edcgov.u

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	9	0	0
G3. Other Individual Rights:	7	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	445	287	1	13
H2. Advance Health Care Directives (AHCD):	314	200	1	8
H3. Financial Powers of Attorney:	324	206	1	6
H4. Other Miscellaneous:	30	23	0	0

TOTAL CASES OPENED IN QUARTER: 1377

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
956	3	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1616

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/2/17	Tahoe Senior Center	Senior Legal Services	Seniors	10	6
9/7/17	EDC SIRS Meeting Placerville	Senior Legal Services	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 522

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	61
75-84:	41
85+:	26
Client Declined to Provide Information:	0
Total:	146

CLIENT GENDER

Male:	51
Female:	95
Client Declined to Provide Information:	0
Total:	146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	37
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	51
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	26
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CLIENT RACE

Two or More Races:	0
Caucasian:	135
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	146

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

8

5

3

1

A3. Other Consumer/Finance:

21

5

2

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

4

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

5

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

4

4

0

0

INCOME MAINTENANCE

F1. Social Security:

1

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209 525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: SeniorAdvocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	7	0	1
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	8	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	16	5	4	0
H4. Other Miscellaneous:	24	13	1	1

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
64	10	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 507

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/12/17	Modesto	DA MDT Meeting	Senior Providers	10	2
7/18/17	Modesto	Rotary Lunch/recognition	Rotary members	100	2
7/14/17	Modesto	Networking lunch	APS/IHSS	2	1
8/31/17	Modesto	IEP for Conservator	IEP members	8	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/24/17	Modesto	Legal Software programs	Legal Aid	3	2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: **Linda Lowe**

AAA Contact Phone: **209 525-4612**

AAA Contact Email: **lowel@stancounty.com**

Provider Name: SeniorAdvocacy Network

County(ies): Stanislaus

Provider Contact Name: **Joyce Gandelman**

Provider Contact Phone: **209 577-3814**

Provider Contact Email: **seniorsjoyce@gmail.com**

	9/15/17	Modesto	IOLTA Funding	Legal Aid	6	6
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno

Provider Contact Email: pmullen@centralcallegal.

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 61

Total Units of Service for Quarter (Unit=1 Hour): 490

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 15
65-74: 16
75-84: 9
85+: 2
Client Declined to Provide Information: 0
Total: 42

CLIENT GENDER

Male: 13
Female: 29
Client Declined to Provide Information: 0
Total: 42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 10
Homebound: 1
Lives Alone: 1
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 5
Rural: 1
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 5
Greatest Economic Need (Minority Status Unknown): 9

CLIENT ETHNICITY

Hispanic/Latino: 16

CLIENT RACE

Two or More Races: 0
Caucasian: 21
African American: 6
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 13
Client Declined to Provide Information: 0
Total: 42

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno Provider Contact Email: pmullen@centralcallegal.

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

1

0

0

A2. Contracts/Warranties:

1

1

0

0

A3. Other Consumer/Finance:

1

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

4

2

2

1

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

17

19

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

3

2

1

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209 385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Paul C. Mullen

Provider Contact Phone: 559 570-1224 Direct Fresno

Provider Contact Email: pmullen@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	0	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	8	3	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	4	0
H4. Other Miscellaneous:	0	2	0	0

TOTAL CASES OPENED IN QUARTER: 42

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	15	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 482

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/29/2017	Los Banos Community Center	Salute to Seniors Fair	Merced County Seniors	275	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 533

Total Cases Closed in Quarter: 461

Total Units of Service for Quarter (Unit=1 Hour): 1739.605

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 123
65-74: 223
75-84: 121
85+: 66
Client Declined to Provide Information: 0
Total: 533

CLIENT GENDER

Male: 183
Female: 350
Client Declined to Provide Information: 0
Total: 533

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 20
Homebound: 0
Lives Alone: 147
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 16
Limited English: 200
Rural: 212
Greatest Economic Need (Minority): 13
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 102

CLIENT RACE

Two or More Races: 2
Caucasian: 411
African American: 33
Native American/Native Alaskan: 3
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 0
Filipino: 5
Japanese: 6
Korean: 2
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 7
Race Unknown/Some Other Race: 61
Client Declined to Provide Information: 0
Total: 533

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

6

1

2

A2. Contracts/Warranties:

18

9

2

0

A3. Other Consumer/Finance:

45

34

10

17

EMPLOYMENT

B1. Discrimination:

0

2

0

0

B2. Other Employment:

5

2

2

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

9

5

3

1

C2. Conservatorship:

14

10

3

0

C3. Other Family:

8

3

1

3

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

2

4

2

D2. Medicare:

7

5

2

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

63

49

16

12

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

37

20

9

4

E3. Other Housing:

27

4

8

1

INCOME MAINTENANCE

F1. Social Security:

14

6

2

3

F2. Supplemental Security Income (SSI):

4

2

2

0

F3. Pensions/Retiree Benefits:

3

1

1

0

F4. Other Income Maintenance:

5

4

1

1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831 796-3530

AAA Contact Email: murrayphillipsk@comonterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831 899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	16	10	2	3
G3. Other Individual Rights:	6	28	2	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	102	67	17	7
H2. Advance Health Care Directives (AHCD):	18	7	7	0
H3. Financial Powers of Attorney:	12	3	5	0
H4. Other Miscellaneous:	98	10	11	0

TOTAL CASES OPENED IN QUARTER: 533

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
290	111	60

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1697.605

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
8/31/17	Soledad	Soledad Rotary presentation	Potential clients & business community	27	5
8/31/17	Monterey	Senior Day - the Monterey County Fair	Monterey County Seniors	350	7
9/1/17	Monterey	Veterans Day at the Fair - Monterey	Senior Veterans	35	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
8/11/17	Monterey	Executive Director education	Attorneys	5	2
8/8/17	Oakland	Legal Aid statewide mtg	Attorneys	7	10

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: **Kathleen Murray-Phillips**

AAA Contact Phone: **831 796-3530**

AAA Contact Email: **murrayphillipsk@comonterey**

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **831 899-0492**

Provider Contact Email: **kellie@lssmc.net**

9/16/17	Oakland	CANHR mtg	Attorneys/Executive Director	7	10
9/15/17	Salinas	Collaboration	Active Seniors Board memebbers	2	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 86

Total Units of Service for Quarter (Unit=1 Hour): 1032

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	45
75-84:	16
85+:	9
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	37
Female:	66
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	0
Lives Alone:	60
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	22
Rural:	30
Greatest Economic Need (Minority):	43
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	0
Caucasian:	90
African American:	7
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	103

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

6

2

0

A2. Contracts/Warranties:

6

4

2

0

A3. Other Consumer/Finance:

3

2

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

2

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

33

22

3

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

8

2

0

E3. Other Housing:

9

4

0

0

INCOME MAINTENANCE

F1. Social Security:

10

6

2

0

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

4

3

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	3	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	3	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 103

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	14	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 989

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
7/13/2017	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Collaborative Meeting	Other Service Providers of Kern County's Senior Population	80	7.5
7/1/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	50	7.5
8/3/2017	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Arvin/Lamont Collaborative	Other Service Providers of Kern County's Senior Population	57	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 1

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661 868-0938

AAA Contact Email: olivasm@kerncounty.com

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661 334-4669

Provider Contact Email: dmelton@gbia.org

8/15/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153	7.5
9/7/2017	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the South Valley Neighborhood Partnership Arvin/Lamont Collaborative	Other Service Providers of Kern County's Senior Population	75	2.5
9/14/2017	East Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures at the Richardson Special Needs Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	52	1.5
9/19/2017	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Family Resource Center	Kern County's Senior Population	153	5.2
9/22/2017	Bakerfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects on Seniors Day at the Kern County Fair.	Kern County's Senior Population	200	5.2
9/28/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at event – Senior Scam Stopper.	Kern County's Senior Population	45	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0